

Right to Receive a Good Faith Estimate

For patients who do not have health insurance or choose not to use it

You have the right to receive a Good Faith Estimate explaining how much your physical therapy care is expected to cost.

Under federal law, health care providers must give patients who do not have certain types of health care coverage, or who are not using certain types of coverage, an estimate of the expected charges for scheduled or requested health care items and services.

- You may request a written Good Faith Estimate before scheduling care. Padilla Physical Therapy will provide it within 3 business days after your request.
- If you schedule care at least 3 business days in advance, you should receive a written Good Faith Estimate within 1 business day after scheduling.
- If you schedule care at least 10 business days in advance, you should receive a written Good Faith Estimate within 3 business days after scheduling.
- Your estimate will describe the expected charges for the physical therapy items and services reasonably expected for your care. Keep a copy and compare it with any bill you receive.
- If a provider or facility bills you at least \$400 more than the amount listed for that provider or facility on your Good Faith Estimate, you may dispute the bill through the federal patient-provider dispute resolution process. In general, the dispute must be started within 120 calendar days of the date on the initial bill.

Questions or requests

Contact Padilla Physical Therapy at (661) 446-4050 or Contact@padillatherapy.com.

For more information about your federal rights, visit www.cms.gov/nosurprises/consumers, email FederalPPDRQuestions@cms.hhs.gov, or call 1-800-985-3059.